

West Bengal Real Estate Regulatory Authority  
Calcutta Greens Commercial Complex (1<sup>st</sup> Floor)  
1050/2, Survey Park, Kolkata- 700 075

Complaint No. WBRERA/COM 001731

Susmita Ghosh and Malay Ghosh ..... Complainant

Vs

M/s. Maa Santoshi Udyog ..... Respondent 1

Smt. Paramita Sen ..... Respondent 2

Shri Pradip Sen ..... Respondent 3

Sl. Number and date of order	Order and signature of the Authority	Note of action taken on order
02 23.03.2026	<p>Complainant is absent in today's hearing, despite due service of hearing notice. Complainant has sent an email to the Authority praying for adjournment of today's hearing on the ground of the chemotherapy of Co-Complainant Mrs. Susmita Ghosh, who has been suffering from cancer.</p> <p>Advocate Shantanu Paul (Mobile No:-9836123134 and email id:-<a href="mailto:rerapandits@gmail.com">rerapandits@gmail.com</a>) along with Authorized Representative Mr. Prabir Kumar Ghosh is present in today's hearing physically on behalf of the Respondent Company and signed the attendance sheet.</p> <p>Complainant submitted Affidavit as per the order of the Authority dated 29.10.2026, which has been received by this Authority on 21.01.2026.</p> <p>Respondent submitted Affidavit in response to the Affidavit of the Complainant, which has been received by this Authority on 16.03.2026.</p> <p>Respondent admitted that genuine complaint, if any, regarding structural defect of the Complainant's flat shall be addressed by them.</p> <p>Since, Complainant is absent in medical ground and prayed for an adjournment, his prayer is granted.</p> <p>However, the Authority is hereby pleased to give the following directions:-</p> <p>a. The Complainant is at liberty to file rejoinder/reply in response to the Affidavit of the Respondent and submit the same to the Authority, serving a copy of the same to the Respondent, both in hard and soft copies, within <b>14 (fourteen)</b> days from the date of receipt of this order of the Authority by email.</p> <p>b. The Respondent is allowed to submit his reply if any in response to the Rejoinder Affidavit of the Complainant through notarized Affidavit and</p>	

submit the same to the Authority, serving a copy of the same to the Complainant, both in hard and soft copies, within **14 (fourteen)** days from the date of receipt of the Affidavit of the Complainant. On their Affidavit Respondent shall also to submit total project cost of their Project.

Fix after **6(six) weeks** for further hearing and order.



(JAYANTA KR. BASU)

Chairperson

West Bengal Real Estate Regulatory Authority



(TAPAS MUKHOPADHYAY)

Member

West Bengal Real Estate Regulatory Authority